



Monday, September 13, 1999

To whom it may concern:

My company, Computer MD, specializes in building computer systems to meet customer design requirements and servicing already installed equipment.

For the last six months, Dan Uress has been employed as a field service representative. During that time Dan has had the following responsibilities:

- Build, test and repair Personal Computers
- Telephone and on-site consultation with customers to establish their exact needs
- Implement these needs in the Windows 98, NT and Novell Network platforms both in our office and at customer locations
- Telephone support following the installation of the desired systems
- Follow-up on-site customer support

Typical customers include law offices, manufacturing companies, home users, construction companies, and accountants.

I could always count on Dan to be on time, courteous with our clients and offer the exact assistance needed. He continues to be a very valuable part of our team.

Sincerely,

A handwritten signature in black ink, appearing to read "Larry Schwartz", with a long, sweeping horizontal line extending to the right.

Larry Schwartz